

WEST ESSEX BOOKING PROCEDURES

West Essex members and members from other groups who lead for us, receive preference up to 16 days from the despatch of a new programme. Early application is advised for other R.A. members, as spare places are usually available.

If a long distance footpath is being walked, any R.A. member already committed to the walk will have the same booking rights as a West Essex member.

At the discretion of the organiser refunds are usually given to those who drop out of trips, provided notice is given and the person is not dropping out because of the weather. If a trip is losing money full refunds might not be given.

If a trip is cancelled because of extreme weather conditions or a national emergency such as 'foot and mouth', and the coach company demands full payment, then members might only be given a partial refund.

If a coach outing or social event is to be cancelled then the organiser will contact you. Only contact him/her if you know that your private circumstances would have made it difficult for him/her to get in touch with you. The exception to this is a national emergency, where media information would indicate a high probability of cancellation. Under such circumstances do bother the organiser

If unable to attend an event for which you have booked then let the organiser know.

Do not change pick-up points without telling the organiser – this will save the coach waiting for you.

If you are the only person at a Romford pick-up don't worry – few people use it

There is now a weekday car parking charge at Hawkey Hall; there is plenty of parking available in Charter Road.

John Francis.